



Attorney Docket No. 5577-254
PATENT

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Clymer et al. Confirmation No.: 4146
Application No.: 10/612,190 Group Art Unit: 2126
Filed: July 2, 2003 Examiner: Lilian Vo
For: *Methods, Systems And Computer Program Products For Early Warning Of Potential Service Level Agreement Violations*

Date: May 11, 2005

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

**INFORMATION DISCLOSURE STATEMENT
PURSUANT TO 37 C.F.R. § 1.97(b)**

Sir:

Attached is a list of documents on Form PTO-1449, together with a copy of any listed foreign patent document and/or non-patent literature. A copy of any listed U.S. patent and/or U.S. patent application publication is not provided herewith in accordance with the amendment by the U.S. Patent and Trademark Office to 37 C.F.R. § 1.98(a)(2)(ii) effective October 21, 2004.

This Information Disclosure Statement is submitted in accordance with 37 C.F.R. § 1.97(b), within three months of the filing date of the above-referenced application or before the mailing of a first Office Action on the merits, whichever event occurs last. Therefore, no fee is believed due. However, the Commissioner is hereby authorized to charge any deficiency or credit any overpayment to Deposit Account No. 09-0461.

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It is requested that these documents be considered by the Examiner and officially made of record in accordance with the provisions of 37 C.F.R. §1.56 and Section 609 of the MPEP.

Respectfully submitted,


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I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on May 11, 2005.


Sheena L. Donnelly

<p>Substitute form 1449A/PTO</p> <p>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</p> <p>(use as many sheets as necessary)</p> <p>Sheet 1 of 1</p>				<p>Complete if Known</p> <table border="1"> <tr> <td>Application Number</td> <td>10/612,190</td> </tr> <tr> <td>Filing Date</td> <td>July 2, 2003</td> </tr> <tr> <td>First Named Inventor</td> <td>Shawn Allen Clymer</td> </tr> <tr> <td>Group Art Unit</td> <td>2126</td> </tr> <tr> <td>Examiner Name</td> <td>Lilian Vo</td> </tr> <tr> <td>Attorney Docket Number</td> <td>4146</td> </tr> </table>		Application Number	10/612,190	Filing Date	July 2, 2003	First Named Inventor	Shawn Allen Clymer	Group Art Unit	2126	Examiner Name	Lilian Vo	Attorney Docket Number	4146
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OTHER NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	T
/T.H./	2.	U.S. Patent Application No. 09/547,273 filed on April 11, 2000	

Examiner Signature	/Trevillian Highter/	Date Considered	06/09/2008
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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.